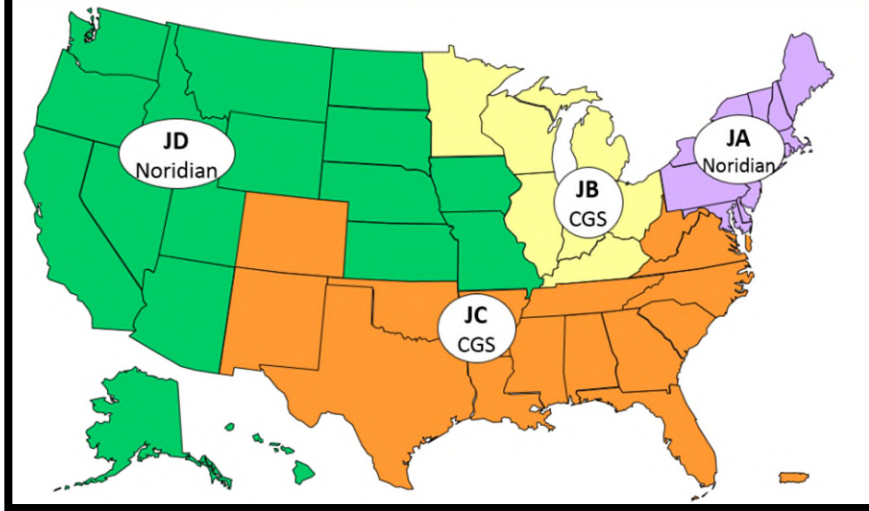


DME MAC Jurisdictions



The DME MACs process Medicare Durable Medical Equipment, Prosthetics Orthotics, and Supplies (DMEPOS) claims for a defined geographic area, or "jurisdiction," servicing DMEPOS suppliers.

For more information on the DME MACs refer to the CMS website at the path below.

CMS.GOV > Medicare > Coding and Billing > Medicare Administrative Contractors

<https://www.cms.gov/medicare/coding-billing/medicare-administrative-contractors-macs/who-are-macs>



DME MAC serving both Jurisdiction A (JA) and Jurisdiction D (JD) DME contracts.

JA processes Fee-For-Service (FFS) Medicare DME claims for Connecticut, Delaware, District of Columbia, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, and Vermont. JD processes FFS Medicare DME claims for Alaska, American Samoa, Arizona, California, Guam, Hawaii, Idaho, Iowa, Kansas, Missouri, Montana, Nebraska, Nevada, North Dakota, Northern Mariana Islands, Oregon, South Dakota, Utah, Washington, and Wyoming.

<https://med.noridianmedicare.com/>



DME MAC serving both Jurisdiction B (JB) and Jurisdiction C (JC) DME contracts.

- JB processes FFS Medicare DME claims for Illinois, Indiana, Kentucky, Michigan, Minnesota, Ohio, and Wisconsin.
- JC processes FFS Medicare DME claims for Alabama, Arkansas, Colorado, Florida, Georgia, Louisiana, Mississippi, New Mexico, North Carolina, Oklahoma, Puerto Rico, South Carolina, Tennessee, Texas, U.S. Virgin Islands, Virginia, and West Virginia

<https://www.cgsmedicare.com/>

Review Contractors	Description	Website Information
Noridian DME MAC – Jurisdictions A and D CGS DME MAC – Jurisdictions B and C	Pre-payment and post-payment claim review targeting services and suppliers with highest improper payment rates and/or billing errors. Documentation may be requested.	https://med.noridianmedicare.com/ https://www.cgsmedicare.com/ Medical Review
Comprehensive Error Rate Testing (CERT) – Empower AI, Inc	The CERT review and documentation contractor. They complete audits on randomly selected claims submitted to the DME MACs. When a claim has been selected for an audit, Empower AI, Inc. sends a supplier a Medical Record Request Letter asking that all supporting claim documentation be pulled for the audit.	https://c3hub.certrc.cms.gov/
Office of Inspector General (OIG)	The OIG develops and distributes resources to assist the health care industry in its efforts to comply with the Nation's fraud and abuse laws and to educate the public about fraudulent schemes so they can protect themselves and report suspicious activities.	https://oig.hhs.gov/
Recovery Auditor Contractor (RAC) – Performant Recovery	The RAC program was created to identify overpayments/underpayments and to recover improper Medicare payments paid to healthcare providers under FFS Medicare plans.	https://performantrac.com/
Supplemental Medical Review Contractor (SMRC) – Noridian Healthcare Solutions, LLC	The SMRC conducts nationwide medical reviews (Part A, Part B, and DME), in accordance with all applicable statutes, laws, regulations, national and local coverage determination policies, and coding guidance, to determine whether Medicare claims have been billed in compliance with coverage, coding, payment, and billing practices. Reviews are assigned through CMS formal notifications and focus on analysis of identified national claims data issues.	https://www.noridiansmrc.com/
Unified Program Integrity Contractor (UPIC) – <i>Midwest</i> (IA, KS, MO, and NE) – CoventBridge Group <i>Western</i> (Am. Samoa, Guam, N. Mariana Is., AK, AZ, CA, HI, ID, MT, NV, ND, OR, SD, UT, WA, and WY) – Qlarant <i>Southwestern</i> (CO, NM, OK, TX, AR, LA, and MS) – Qlarant <i>Northeastern</i> (ME, VT, NH, MA, RI, CT, NY, PA, NJ, DE, MD, District of Columbia, city of Alexandria VA, and counties Arlington and Fairfax) – Safeguard Services, LLC <i>Southeastern</i> (WV, VA, NC, SC, TN, AL, GA, FL) – Safeguard Services, LLC	The UPICs investigate instances of suspected fraud, waste, and abuse in Medicare or Medicaid claims. They develop investigations and take action to ensure Medicare Trust Fund monies are not inappropriately paid. They also identify improper payments to be recouped by the MACs.	CoventBridge Group https://coventbridge.com/midwest-upic/ Qlarant http://www.qlarant.com/ Safeguard Services, LLC https://www.sgsdetect.com/